

SAFE MEETINGS

Our top priority at FireKeepers Casino Hotel continues to be the safety and wellbeing of all of our guests and Team Members. For over a decade, we have cared greatly about both our guests and Team Members. Therefore, we are leveraging top health and safety standards, even where it may be difficult, to protect those we value greatly.

For this reason, we have developed a full series of safety measures, solely focused on creating a safe environment for our meeting and event guests. They include:

- All **touch-points are being sanitized** in the Meeting Rooms and Event Center including doors, tables, chairs and any other equipment that may be contacted.
- We are using a state of the art **electrostatic disinfectant sprayer** in the Meeting Rooms and Event Center between each scheduled group.
- We are requiring all guests and team members to **wear masks when in the building** as well as requesting that our team members complete daily health self-assessments before reporting for their shift.
- In addition, all guests and team members who enter the building are required to have their **temperature checked** prior to entry.
- Our Meeting Room set-ups will allow for the appropriate **social distancing** as recommended by the CDC and County Health Department.
- **Food and Beverages are pre-packaged and/or served individually.** No self-service food and beverages are currently available.
- We will have dozens of **Cleaning Ambassadors** moving throughout the property, cleaning everything from slot machines to high touch areas, to keep the building as safe as possible.
- **Hand-sanitizing stations** are available on the casino floor, at the entrances and throughout the property and we encourage frequent hand washing.
- **Smoking is prohibited anywhere inside the building.** Guests may leave the building to smoke (in designated exterior areas) but are required to have their temperature checked again upon their return.

Our standards will be rigid at the outset and we apologize for any standards that you may find restrictive or unpleasant. We are constantly monitoring the situation and are taking a phased approach to reopening based on the guidance we continue to receive from public health officials on the local, state and national level.



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